



Frequently Asked Questions

What's the purpose of the PFAC?

The PFAC's purpose is to cultivate new ideas, facilitate the hospital's growth in the community and share experiences with the goal of improvement.

What's the time commitment for a council member?

Meetings will be held once per quarter, to total 4 meetings within your one-year term of service. **Meeting dates for 2023 are: March 24th, June 23th, September 22th, and December 15th.** You should plan for each meeting to last approximately 1 hour.

*Important: **All meetings will be conducted via Zoom, excluding the March meeting.** Although a computer is the easiest way to participate, it is not required; you can access the meeting via the Zoom smartphone app, or by simply dialing in.

What will be discussed during meetings?

The initial meeting will include a short orientation and introduction session. The remainder of the meetings will consist of members sharing experiences they have had at our facility, or general experiences within healthcare. The council will discuss improvement opportunities that they see within our facility or system, and how they can help represent the hospital within our community. Additionally, hospital leadership will present an update to council members and will pose topics to the group for feedback.

What qualifies someone to be a part of the PFAC?

Although the name seems that council members might be limited to patients or family members only, there are also members who are retired healthcare workers, city employees, long-time community members, etc. We want to capture an all-inclusive picture of what healthcare looks like for people in all walks of life. We appreciate each and every perspective that members bring to the table.